

Leaders in Zero Liquid Discharge



Optimum system availability.
Thanks to the experts & Smart Services from H2O.



We want to relieve you from the burden permanently- with services that suit you.

Optimum system availability and **high processing performance** require continuous optimisation. H2O offers you several options, which can also be combined with each other: from an all-inclusive carefree package to digitally supported self-starter.



Self-starter with support of Smart Services



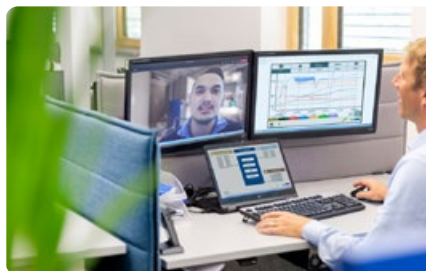
Smart Service Cockpits and health report

Predictive maintenance for optimum system availability

- Machine efficiency and performance analyses
- Recommendations for action



Standard remote support by our H2O experts



Remote maintenance contract and e-service

Prevents 8 out of 10 non-scheduled service technician visits

- Remote access by H2O technicians
- Performance analysis
- Troubleshooting



Premium support on site by our H2O experts



H2O maintenance contract

All-inclusive services for maximum machine performance

On Site 12
2 maintenance visits in 2 years

On Site 8
3 maintenance visits in 2 years

On Site 6
4 maintenance visits in 2 years

Smart Service Cockpits

OEE Performance Cockpit Overall Equipment Effectiveness



- Shows the **overall effectiveness** of the system
- Identifies the potential for optimisation for maximum efficiency

Condition Monitoring (CM)

CM-Analysis



CM-Cycle

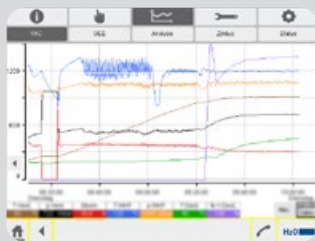


CM-Status



- Detects performance losses and provides **appropriate recommendations** for action
- Predictive maintenance **reduces downtime**

Trend Cockpit



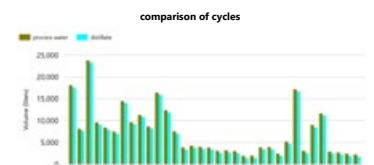
- Detects performance loss in real time
- Increases system availability through **predictive optimisations**

Health Report

- Monthly **e-mail report** with a complete overview of the system, savings and operation guidelines

overview VACUDEST		cost-benefit analysis	
Serial No.		costs	
Contact / Customer		electricity costs	0,08 € / kWh 2,306,16 €
VACUDEST type	XL 12.000 CC @ V6.00.00	disposal concentrate	125 € / m ³ 2,166,25 €
evaluation from	12/1/2023 until 12/31/2023	maintenance costs	2 € / m ³ 501,00 €
	9/18/2023	operation costs	3 € / m ³ 751,50 €
	10/3/2023	total costs	5,724,91 €
	1/2/2024	savings	
	250,50	Process water disposal**	100 € / m ³ 25,050,00 €
	233,17	tap water**	4 € / m ³ 932,68 €
	17,33	total savings	25,982,68 €
	61,50	result	20,257,77 €
	315,08		
	34		
	2		
	0		
	0		

1/29/2024



Further information on our cockpits and Health Report on the web:



We take care! Sign up for our maintenance contracts

Term 2 years

On Site 12 - 2 on-site services

- Free software updates
- Travel flat rate for maintenance visit
- Remote Diagnostic
- Process check (laboratory)
- Discount customer training
- Live video support
- Travel flat rate for faults

On-site 8 - 3 on-site services

- Free software updates
- Travel flat rate for maintenance visit
- Remote Diagnostic
- Process check (laboratory)
- 50 % discount on customer training
- Live video support
- Travel flat rate for faults

On Site 6 - 4 on-site services

- Free software updates
- Travel flat rate for maintenance visit
- Remote Diagnostic
- Process check (laboratory)
- 100 % discount on customer training
- Live video support
- Travel flat rate for faults

Remote help via phone & video

- Free software updates
- Travel flat rates
- Remote Diagnostic
- Process check (laboratory)
- 50 % discount on customer training
- Live video support
- Health Report

25%
sale
in 2024*

*To mark the 25th anniversary of H2O GmbH, there is a 25% discount on the remote maintenance contract. Valid until December 31, 2024.

Your benefits from our services



Optimum system availability
and consistently high treatment
performance



Time and operating costs
savings through an
optimised system



Savings on service costs
through predictive measures,
calculable service costs

Questions?

We will be happy to select the right services
together with you!

Talk to our service experts:
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